

Cytec Australia Holdings Pty. Limited (“we”) are a member of the Solvay Group of companies. We are strongly committed to maintaining your privacy and complying with the requirements of the *Privacy Act 1988* (Cth) (“Privacy Act”) and Australian Privacy Principles (“APPs”) contained in the Privacy Act with respect to the collection, use, disclosure and management of personal information provided by you in response to the survey. This Privacy Statement explains how we collect, disclose, manage and use your personal information. We will take reasonable steps to protect the personal information you provide to us so that your personal information remains confidential and is used only for the purposes described herein. By answering the survey, you agree with the processing of your personal information in accordance with and as described in this Privacy Statement. Please read it carefully.

What kinds of personal information do we collect and hold?

When answering the survey, we shall collect from you some personal information, such as your name, contact details, including your email address, and other information which may identify you. We also collect your response to the survey which may include your personal information.

Why do we collect, hold, use or disclose your personal information?

We collect, hold, use or disclose the data provided in your response to the survey (which may include your personal information) for the following purposes:

- your response to the survey is collected for our internal use, including to monitor customer satisfaction in relation to the products and / or services provided by us;
- to bench-mark our products and/ or services against our competitors so as to devise corrective action plans to improve the quality of our products and / or services; and

If we do not collect your personal information, we will not be able to perform some or all of our functions and activities (as described above).

How do we collect and hold your personal information?

We collect personal information provided by you in response to the survey using software provided by SurveyMonkey, Inc. Your personal information is securely held in electronic form stored in servers owned or operated by third party cloud storage service providers.

How do we protect your personal information?

We take appropriate measures to maintain the confidentiality of your personal information and to protect your information from misuse, interference and loss and from unauthorised access, modification or disclosure. We use a variety of methods to help us to ensure the security of your personal information and to prevent third parties from accessing your personal information, such as Secure Socket Layer (SSL) encryption, and firewalls. Nevertheless, we cannot guarantee and are not responsible if your personal information is misused, modified, destroyed, accessed or disclosed by a virus, hacker, or system failure.

Who do we disclose your personal information to?

The personal information you provide us with may be disclosed to authorized personnel within the Solvay

Group of companies acting in relation to the processing of the responses to the survey, as well as to our service providers acting as data processors. The personal information you provide us with will not be disclosed to other third parties without your consent. Exceptions include disclosure:

- to companies working on our behalf that need this information to provide us with services such as legal or statistic services.; or
- if relevant: 1) to comply with applicable laws requiring such disclosure; 2) to protect national security; or 3) to prevent a crime.

We may disclose the statistics generated from responses to the survey or from data collected by cookies to third parties without disclosing your personal information.

Your personal information may be transferred to recipients (including Solvay Group entities and vendors of the Solvay Group) located outside of Australia, including in the U.S.A.

You agree that subclause 8.1 of the APPs does not apply to the disclosure of your personal information by us to any recipient located outside of Australia (such that, if any such overseas recipient handles your personal information in breach of the APPs, we will not be accountable under the Privacy Act and you will not be able to seek redress under the Privacy Act).

Are you allowed to access, modify, correct or erase your personal information?

You have the right to request access to, modification of and destruction or de-identification of your personal information without any expenses and at any moment, as well as to object – for legitimate reasons – to the further processing of your personal data. We are not responsible for third parties who have had access to your data from any other source other than our database and if they do not suppress your details from their databases. If you wish to access, modify or seek correction of your personal information, or would like to object to the further processing of your personal information, please contact (e-mail address: aucustomer.survey@solvay.com). We will respond to any requests to access or correct personal information within a reasonable period after the request is made and will give access in the manner requested if it is reasonable and practicable to do so.

May we delete your personal information from our database?

If your personal information has not been modified for twenty-four months, it will be automatically deleted, unless required to be retained by applicable laws. You may make a request to modify or correct your personal information at any time while we hold your personal information.

We do not guarantee that our services will be available continuously. In case of an interruption of service, we are not responsible for the possible loss of your personal information.

We reserve the right to erase your details without your consent and we are not responsible for the possible loss or suppression of your personal information. We will also take reasonable steps to destroy or de-identify your personal information if we no longer need the information for any purpose (as described in this Privacy Statement) and if we are not required by any applicable laws or a court/tribunal order to retain the information.

What is the scope of this Privacy Statement?

This Privacy Statement applies to the respondents of our survey. Our survey site may contain links to external websites operated by other organizations. We are not responsible for their contents or for their privacy practices. We advise you to consult their privacy statements when using their websites.

What happens if a part of the Privacy Statement is not applicable?

Even if a part of this Privacy Statement is not applicable, the rest of it continues to be in force. Compulsory provisions of applicable Law always takes precedence over this Privacy Statement.

How do you consent to this Privacy Statement?

By answering the survey, you agree we may process your personal information in accordance with and as described in this Privacy Statement.

May we modify this Privacy Statement?

We reserve the right to modify this Privacy Statement at any time. You will be notified of every modification by reference to the “last updated” date in the statement.

How to contact us?

If you have any questions, remarks or suggestions about this Privacy Statement, or wish to make a complaint about a possible breach of the APPs, please contact us by emailing aucustomer.survey@solway.com. We will respond to any complaints made within a reasonable period of time.